



THE BEST EQUIPMENT,
THE BEST COVERAGE.

PowerGard™ Protection Plan
Residential



JOHN DEERE



It's what keeps you running, year after year

It's true, you can buy peace of mind. It's called the PowerGard™ Protection Plan Residential.

It provides parts and labor coverage up to four years beyond your manufacturer's warranty, and it's available on all riding lawn equipment, zero-turn radius mowers, utility vehicles, utility tractors and compact utility tractors.

If you happen to sell your equipment before the end of the coverage term, the remaining coverage is fully transferable to the next owner. This adds value at sale or trade-in time. Plus, it comes with a 60-day satisfaction

promise – if you are not completely happy with the plan you choose, we'll refund your money.

When a part or component of your machine has a post-warranty failure or breakdown, it can be inconvenient and costly. One of the best ways to ensure you have proper coverage against unforeseen repairs is through the purchase of a protection plan like this one. Your John Deere equipment will be in the hands of qualified, certified technicians from John Deere dealers using Genuine John Deere Parts. Some repairs may even be done right on your property, courtesy of the John Deere mobile service truck.

Exclusions and limitations apply. See complete terms and conditions for details.

Make your peace of mind last

When you buy John Deere equipment, you get one of the best warranties in the business. With the PowerGard™ Protection Plan Residential, you can add up to four years of coverage beyond the normal warranty term.

You'll receive extended repair protection and peace of mind knowing your machine will be covered for failures/breakdowns due to defects in material and workmanship. Plans include transportation on repairs covered by the factory warranty or extended repair protection.

Purchasing John Deere equipment is a great decision. You can make another great choice by protecting your equipment with a Residential plan. Ask your dealer about PowerGard™ Protection Plan Residential today.

What you'll get with PowerGard™ Protection Plan Residential:

\$0 deductible and no out-of-pocket costs on covered repairs.

Transportation for repairs covered by factory warranty or extended repair protection.

60-day satisfaction guarantee

One and two year plans may be renewable for up to two additional years.

Lower cost Powertrain and Engine Protection Plans are also available. They include low deductibles for covered repairs, and do not include the transportation benefit.

Check with your John Deere dealer for more details!



Powertrain and Engine Coverage PowerGard™ Protection Plan Residential Terms

This brochure contains a summary of the PowerGard™ Protection Plan Residential Terms and Conditions. You will be provided your full terms and conditions after purchasing your PowerGard™ Protection Plan Residential contract. Under the PowerGard™ Protection Plan Residential, extended repair protection coverage begins on the plan's purchase date and continues through the end of the Agreement period or until Maximum Hours have been reached on the Covered Product, whichever occurs first. If You Purchase a new contract during the term of an existing PowerGard™ Protection Plan Residential contract, the extended repair protection coverage begins upon the expiration of your current contract and continues through the end of the term purchased or until the Maximum Hours have been reached on the Covered Product, whichever comes first.

Coverage and Covered Components

The PowerGard Protection Plan Residential only applies to covered engine and powertrain components of Covered Equipment. We will repair or replace, at our option, those Covered Components that are defective in material or workmanship. For the PowerGard Protection Plan Residential to apply, the repair or replacement of Covered Components must be performed by an authorized John Deere dealer using genuine John Deere parts.

Deductible: For each covered repair event under the PowerGard Protection Plan Residential, you must first pay the Deductible, indicated on the face page of the terms and conditions mailed to You for the parts and labor charges for that repair.

Maximum Recovery

The cumulative liability over the Coverage Term for covered repairs or replacements of Covered Components shall not exceed the manufacturer's suggested list price of the Covered Equipment (for new units), excluding any transportation charges, license fees, taxes, the cost of the PowerGard Protection Plan Residential, the cost of options not covered by the PowerGard Protection Plan Residential.

What is Not Covered***

See actual terms and conditions for a complete list of exclusions and limitations. PowerGard™ Protection Plan Residential does not include maintenance or free transportation for maintenance services. The following is also not covered:

- Charges for service calls or for Transportation or Storage of the covered equipment
- Any defect in a non-covered component
 1. Engine Components Not Covered include external pipes and hoses (such as, but not limited to, turbo charger, oil line, injector pump lines, and air intake hoses and clamps), variable speed fan drive, viscous fan drive, or fan and accessory drive belts, accessory mounting brackets, accessories, inter-coolers/after-coolers, fuel transfer pumps, and normal wear parts such as seals. Other electronic controls (such as but not limited to hand and foot throttle, internal cab controllers, etc.) are also not covered.
 2. Powertrain Components Not Covered include seals, dry clutch parts, steering cylinders, external linkages, pipes and hoses; rims, tires, and tubes; and components mounted to but not functionally part of the drive train, including but not limited to rockshaft parts, mounting brackets, gudgeon and hinge components, and cylinders. Non-covered powertrain components also include the main hydraulic pump, reverser lever, three point hitch controller, and suspension components and systems, such as, but not limited to systems for axles, cabs and tracks. For track driven tractors, components not covered also include rubber tracks; front idlers, mid rollers, and drive wheels; and track tensioning parts.
- Any product used in a commercial setting or rental basis

- Any services not authorized by the administrator or performed by an unauthorized servicer
- Any additional costs for services not covered by this Agreement
- Incidental, consequential or secondary damages or delay in rendering service under this Agreement, or loss of use during the period that the covered product is at an authorized service center or otherwise awaiting parts
- Parts or repairs due to normal wear and tear and items normally designed to be periodically replaced by the purchaser during the covered product's life, including but not limited to batteries, cleaning or replacement of particulate filters, break, clutch components, bearings, light bulbs, filters, fluids, blades, belts, hoses, spark plugs, seats, cv boots, consumables etc.; loss or damage caused by theft, vandalism or riot, the elements, fire, explosion, chemicals or salt, collision or other accidents, war, invasion or act of foreign enemy, hostilities, civil war, rebellion, riot, strike, labor disturbance, lockout, or civil commotion
- Nonfunctional or aesthetic parts including but not limited to plastic parts, knobs, rollers, baskets, scratches, peeling and dents
- Accessories or attachments used in conjunction with a covered product
- Service where no problem can be found
- Breakdowns that are not reported within the term of this agreement

Eligibility

The PowerGard™ Protection Plan Residential is for personal use only. This program must be purchased while the equipment is still within the manufacturer's warranty. May not be available in all regions. Contact your local dealer for more details.

Transferability

The PowerGard™ Protection Plan Residential is transferable by the original purchaser for the balance of the original Agreement period.

Cancellation

The PowerGard™ Protection Plan Residential can be cancelled for any reason at any time. If you cancel your Agreement within sixty (60) days of receipt of your Agreement, you can return to the selling retailer for a full refund. If you cancel after sixty (60) days of receipt of Your Agreement, please contact Customer Service to receive a pro-rata refund based on the time expired less a twenty-five dollar (\$25.00) cancellation fee, or ten percent (10%) of the purchase price (whichever is less), less the cost of claims paid.

PowerGard™ Protection Plan Residential Terms

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Coverage: Extended Repair Protection

We will provide transportation, labor and repair or replacement parts in the event your covered product fails to operate as a result of a mechanical or electrical failure caused by defects in workmanship and/or materials. At our discretion, replacement parts used in covered repairs will be either new Genuine John Deere Parts or Genuine John Deere remanufactured parts or components furnished by John Deere.

Limit of Liability

The limit of liability under the Agreement is the least of the cost of (1) the purchase price of the Covered Product excluding tax and delivery costs or (2) authorized repairs not to exceed the purchase price of the Covered Product

or (3) replacement of the Covered Product with similar features or (4) reimbursement for authorized repairs or replacement. If the Covered Product cannot be repaired, or if parts are no longer available due to the age of the Covered Product or discontinuance by the manufacturer, a product with similar or enhanced features will be provided to you. Upon replacement, there is no longer any obligation for the replaced product under this Agreement.

No Lemon Policy

During the term of this Agreement, after three (3) covered service repairs have been completed on the same component of an individual Covered Product and that Covered Product component requires a fourth repair, as determined by us, we will replace it with a product with equal or similar features and functionality. Upon replacement, there is no longer any obligation for the replaced product under this Agreement.

What is Not Covered

See actual terms and conditions for a complete list of exclusions and limitations. PowerGard™ Protection Plan Residential does not include maintenance or free transportation for maintenance services. The following is also not covered:

- Any product used in a commercial setting or rental basis
- Any services not authorized by the administrator or performed by an unauthorized servicer
- Any additional costs for services not covered by this Agreement
- Incidental, consequential or secondary damages or delay in rendering service under this Agreement, or loss of use during the period that the covered product is at an authorized service center or otherwise awaiting parts
- Transportation, parts or repairs due to normal wear and tear and items normally designed to be periodically replaced by the purchaser during the covered product's life, including but not limited to blades, belts, batteries, light bulbs, hoses, etc.; Loss or damage caused by war, invasion or act of foreign enemy, hostilities, civil

war, rebellion, riot, strike, labor disturbances, lockout, or civil commotion; damage from accident, abuse, misuse, mishandling, introduction of foreign objects into the covered product, unauthorized modifications or alterations to a covered product, failure to follow the manufacturer's instructions, and external causes including third party actions, fire, theft, insects, animals, exposure to weather conditions, lightning, windstorm, sand, dirt, hail, earthquake, flood, water, acts of God or consequential loss of any nature

- Nonfunctional or aesthetic parts including but not limited to plastic parts, knobs, rollers, baskets, scratches, peeling and dents
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PowerGard™ Protection Plan Residential

Certain limitations and exclusions may apply.

For complete terms and conditions please refer to www.johndeere.com/pppr

PowerGard™ Protection Plan Residential coverage is issued by National Product Care Company, 175 West Jackson Blvd, Chicago, IL 60604; in AZ, FL & OK by Service Saver, Inc. 175 West Jackson Blvd, Chicago, IL 60604, FL license #80173; in TX by National Product Care Company dba Texas National Product Care Company, Inc. 175 West Jackson Blvd, Chicago, IL 60604; and in WA by ServicePlan, Inc. 175 West Jackson Blvd, Chicago, IL 60604. Coverage provided under form number JD-ALL-MRP (04-15) JD-PE-PPPR (04-15).



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